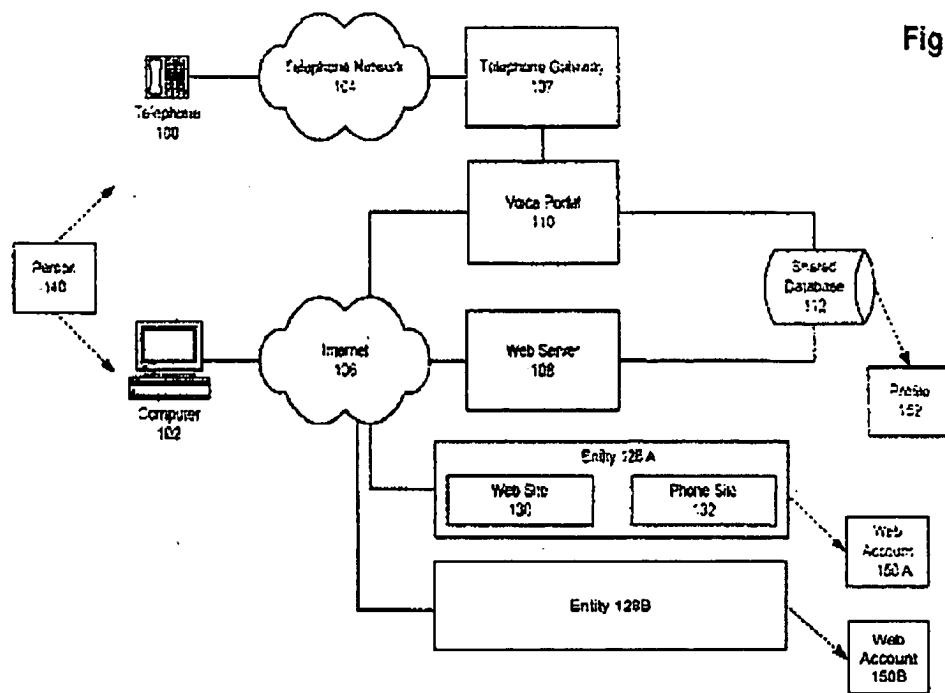


REMARKS

Applicants request that this Supplemental Amendment be considered with the Response To Office Action dated September 28, 2004.

Applicants Clarify An Advantage Of Applicants' Invention

Applicants have modified Fig. 1 to clarify one aspect of Applicants' invention. (Please note that Applicants do not request entry of this figure, shown below. This modified figure is merely presented for illustration purposes only.) In modified Fig. 1, any number of entities 128 (128A and 128B shown) having corresponding web accounts 150 (150A and 150B shown) can be linked to phone based account 152. In the case of multiple entries, each entity (i.e. the third computer recited in Claim 1) can provide an identifier to the first computer (e.g. computer 102 in Fig. 1 and the first computer recited in Claim 1) identifying the web based account 150. The recited linking code corresponds to this identifier. As taught by Applicants in the Summary Of The Invention, these linking codes can advantageously avoid the need to directly reveal account information (e.g. username/password, about one account to the provider of the other. None of the cited references disclose this capability.



The Telephony Cookie Of Kallas Is Further Distinguished From Applicants' Cookie

Applicants provide additional reasons that Kallas fails to disclose or suggest certain aspects of Applicants' invention. Specifically, the Office Action characterizes Kallas as disclosing the use of a telephony cookie to store an account name and password.

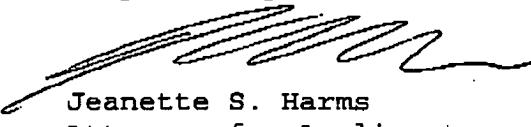
Notably, using a telephony cookie to store an account name and password can jeopardize the secrecy of such information. In contrast, as recited in Claim 1 (and other claims), the linking code is passed as a cookie and stored in the phone-based account as a cookie. Advantageously, this linking code avoids the need to directly reveal account information (e.g. username/password, about one account to the provider of the other. Therefore, the telephony cookie of Kallas can be characterized as teaching away from the cookie recited in the claims. Thus, even if Laursen

and Kallas can be combined, Applicants' invention is neither disclosed nor suggested.

CONCLUSION

Claims 1-17 are pending in the present application. Applicants request allowance of these claims. If there are any questions, please telephone the undersigned at 408-451-5907 to expedite prosecution of this case.

Respectfully submitted,


Jeanette S. Harms
Attorney for Applicant
Reg. No. 35,537

Customer No.: 24488

CERTIFICATE OF TRANSMISSION (37 C.F.R. 1.8(a))

I hereby certify that, on the date shown below, this correspondence is being transmitted by facsimile to the Patent and Trademark Office.

Date: 11/16/2004 Signature: Rebecca A. Baumgard